Q&A

How are orders shipped?

Shipping defaults to UPS and sometimes USPS at our discretion. If you have a preference, please call at the time of order, either it be UPS, USPS, your own label, or your own freight account. Once it ships out, we are unable to make any changes to the freight and the customer is liable for the cost.

How much is shipping?

Shipping is calculated at the time of shipment. If you would like to be informed of the freight cost before, please note in the comment box when ordering as we will not notify customers of the cost before shipping. After shipment, you will receive an invoice with the final cost.

When do orders ship out?

Orders are usually shipped same or next business day.

Can I modify my order?

Please call us as soon as possible. We aren’t able to guarantee the changes can be made since we ship out immediately.

Package is unable to deliver?

If a package is returned to us due to customer’s error or cancellation, the customer is liable for the shipping both ways as the carriers do charge additional for returning the package.

Dropship orders?

We do offer dropship at an additional cost of $3.50. Please note in the order with the dropship address.

Is there a minimum order?

Yes, our minimum order is $50 for first time customers, and $25 after. There is an additional cost of $2.50 if that order falls below the minimum.

Change in payment?

Please call us to update your credit card to prevent any delays in shipment.